

server slowness

Stephen Loughran

Fri 17/08/2018 15:12

To: Jon Bowlas <jonathan.bowlas@hee.nhs.uk>;

Cc: Jide Shobowale <jide.shobowale@hee.nhs.uk>;

Hi Jon,

I've switched on application Logging and there appears to be some errors in code and the server occasionally throws a 500 internal Error too.

As a first step with any webserver- I'd recommend giving it a reboot first to see if it improves?
We have access to WebApplication specialists, next step may be to get one of them to do a deeper delve.

I'll also be away for 2 weeks (from Monday)- Jide is your point of contact for Azure in my Absence.

Regards
Stephen

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2018-08-17T13:44:47 Welcome, you are now connected to log-streaming service.
[17-Aug-2018 13:44:37 UTC] PHP Warning: call_user_func_array() expects parameter 1 to be a valid callback,
function 'gep_load_fa' not found or invalid function name in D:\home\site\wwwroot\wp-includes\class-wp-
hook.php on line 286
[17-Aug-2018 13:44:46 UTC] PHP Warning: call_user_func_array() expects parameter 1 to be a valid callback,
function 'gep_load_fa' not found or invalid function name in D:\home\site\wwwroot\wp-includes\class-wp-
hook.php on line 286
2018-08-17T13:46:48 No new trace in the past 1 min(s).
2018-08-17T13:47:48 No new trace in the past 2 min(s).
2018-08-17T13:48:48 No new trace in the past 3 min(s).
2018-08-17T13:49:48 No new trace in the past 4 min(s).
[17-Aug-2018 13:49:46 UTC] PHP Warning: call_user_func_array() expects parameter 1 to be a valid callback,
function 'gep_load_fa' not found or invalid function name in D:\home\site\wwwroot\wp-includes\class-wp-
hook.php on line 286
2018-08-17T13:51:48 No new trace in the past 1 min(s).
2018-08-17T13:52:48 No new trace in the past 2 min(s).
2018-08-17T13:53:48 No new trace in the past 3 min(s).
2018-08-17T13:54:38 PID[10872] Verbose SnapshotHelper::TakeSnapshotTimerCallback
2018-08-17T13:54:39 PID[10872] Verbose SnapshotHelper::TakeSnapshotInternal SUCCESS - Process
2018-08-17T13:54:39 PID[10872] Verbose SnapshotHelper::TakeSnapshotInternal SUCCESS - File.Copy
2018-08-17T13:54:41 PID[12824] Verbose SnapshotHelper::TakeSnapshotTimerCallback
2018-08-17T13:54:41 PID[12824] Verbose SnapshotHelper::TakeSnapshotInternal - no new files in CodeGen
[17-Aug-2018 13:54:58 UTC] PHP Warning: call_user_func_array() expects parameter 1 to be a valid callback,
function 'gep_load_fa' not found or invalid function name in D:\home\site\wwwroot\wp-includes\class-wp-
hook.php on line 286
2018-08-17T13:56:48 No new trace in the past 1 min(s).
2018-08-17T13:57:48 No new trace in the past 2 min(s).
2018-08-17T13:58:48 No new trace in the past 3 min(s).
2018-08-17T13:59:48 No new trace in the past 4 min(s).
[17-Aug-2018 13:59:46 UTC] PHP Warning: call_user_func_array() expects parameter 1 to be a valid callback,
function 'gep_load_fa' not found or invalid function name in D:\home\site\wwwroot\wp-includes\class-wp-
```

hook.php on line 286

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<title>IIS Detailed Error - 500.0 - Internal Server Error</title>
<style type="text/css">
<!--
body{margin:0;font-size:.7em;font-family:Verdana,Arial,Helvetica,sans-serif;}
code{margin:0;color:#006600;font-size:1.1em;font-weight:bold;}
.config_source code{font-size:.8em;color:#000000;}
pre{margin:0;font-size:1.4em;word-wrap:break-word;}
ul,ol{margin:10px 0 10px 5px;}
ul.first,ol.first{margin-top:5px;}
fieldset{padding:0 15px 10px 15px;word-break:break-all;}
.summary-container fieldset{padding-bottom:5px;margin-top:4px;}
legend.no-expand-all{padding:2px 15px 4px 10px;margin:0 0 0 -12px;}
legend{color:#333333;margin:4px 0 8px -12px;_margin-top:0px;
font-weight:bold;font-size:1em;}
a:link,a:visited{color:#007EFF;font-weight:bold;}
a:hover{text-decoration:none;}
h1{font-size:2.4em;margin:0;color:#FFF;}
h2{font-size:1.7em;margin:0;color:#CC0000;}
h3{font-size:1.4em;margin:10px 0 0 0;color:#CC0000;}
h4{font-size:1.2em;margin:10px 0 5px 0;}
}#header{width:96%;margin:0 0 0 0;padding:6px 2% 6px 2%;font-family:"trebuchet MS",Verdana,sans-serif;
color:#FFF;background-color:#5C87B2;}
}#content{margin:0 0 0 2%;position:relative;}
.summary-container,.content-container{background:#FFF;width:96%;margin-
top:8px;padding:10px;position:relative;}
.content-container p{margin:0 0 10px 0;}
}#details-left{width:35%;float:left;margin-right:2%;}
}#details-right{width:63%;float:left;overflow:hidden;}
}#server_version{width:96%;_height:1px;min-height:1px;margin:0 0 5px 0;padding:11px 2% 8px 2%;color:#FFFFFF;
background-color:#5A7FA5;border-bottom:1px solid #C1CFDD;border-top:1px solid #4A6C8E;font-weight:normal;
font-size:1em;color:#FFF;text-align:right;}
}#server_version p{margin:5px 0;}
table{margin:4px 0 4px 0;width:100%;border:none;}
td,th{vertical-align:top;padding:3px 0;text-align:left;font-weight:normal;border:none;}
th{width:30%;text-align:right;padding-right:2%;font-weight:bold;}
thead th{background-color:#ebebcb;width:25%;}
}#details-right th{width:20%;}
table tr.alt td,table tr.alt th{
.highlight-code{color:#CC0000;font-weight:bold;font-style:italic;}
.clear{clear:both;}
.preferred{padding:0 5px 2px 5px;font-weight:normal;background:#006633;color:#FFF;font-size:.8em;}
-->
</style>

</head>
<body>
<div id="content">
<div class="content-container">
<h3>HTTP Error 500.0 - Internal Server Error</h3>
<h4>D:\Program Files (x86)\PHP\v5.6\php-cgi.exe - The FastCGI process exceeded configured request
timeout</h4>
</div>
<div class="content-container">
```


17/08/2018

Mail – jonathan.bowlas@hee.nhs.uk

</body>

</html>

2018-08-17T14:01:48 No new trace in the past 1 min(s).

Regards,

Stephen

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